

Biggest American Global clothing and accessories retailer saved millions in five years by automating cloning.

The company was facing challenges with testing high priority Oracle e-Business Suite patches including data corruption fixes due to their long refresh times. There was a critical need for a solution that will enable them provision cloned instances on-demand enabling prompt production support response, quick patch testing and avoided further data corruption.

The Challenges

- It used to take 3 business days to clone e-business environment by offshore teams.
- Due to long refresh time the high priority patches given by Oracle mostly could not be tested on time, which was further gets aggravated due to delayed clone time.
- Because of time required for cloning just 250 refreshes could be delivered per year.

Impact

- Responsiveness on production support
- Leading to business impact

The Solution

Clonetab Benefits:

- Now they can clone in less than an hour including post refresh custom scripts.
- Now every morning at 8AM they are able to complete their patch instances.
- In last three years and ten months they are able to complete 7000+ refreshes with minimal human intervention
- Stable Clonetab server – ensuring availability of Clonetab server at all times!!
- Delivering 1850 refreshes per year
- Ability to deliver cloned instances from once in 3 days to a few hours – now instance is ready for patching everyday!!!

Oracle Environment

- Application: Oracle EBS 12.1.3
- Database: Oracle 11.2.0.4
- Database size: 5 TB

Monetary Evaluation

Earlier:

- Used to invest around \$2500 per refresh.
- Since they used to refresh 50 times in a year and there were 5 instances the total investments on just cloning was around \$625k per year.
- In 5 years the investment would have been \$3 million

After Clonetab implementation..

Total savings in 5 years:

Expected investment on cloning in 5 years – (Investment on Clonetab license + 22% support for 5 years) = Around \$2.8 million



 www.clonetab.com

 info@clonetab.com