Case Study

Biggest American Global clothing and accessories retailer saved millions in five years by automating cloning

Clonetab
Secure & Rapid Cloning Appliance

Business Challenge

The Customer was facing challenges with testing high priority Oracle e-Business Suite patches including data corruption fixes due to their long refresh time. There was a critical need for a solution that would enable them to provision cloned instances on-demand, enabling prompt production support response, quick patch testing, as well as avoiding further data corruption.

The Challenges:

- It took 3 business days to clone e-business environment by the offshore teams.
- Due to long refresh time the high priority patches given by Oracle mostly could not be tested on time, which further got aggravated due to delayed clone time.
- Because of time required for cloning, just 250 refreshes could be delivered per year.

Impact:

- Responsiveness on production support

Solution

Clonetab Benefits:

- Now they can clone in less than an hour including post refresh custom scripts.
- Now every morning at 8 a.m. they are able to complete their patch instances.
- In last three years and ten months, they have been able to complete 7000+ refreshes with minimal human intervention
- Stable Clonetab server—ensuring availability of Clonetab server at all times.
- Delivering 1850 refreshes per year.
- Ability to deliver cloned instances from once in 3 days to a few hours—now instance is ready for patching every day.

Customer
American Clothing & Accessories Retailer

Industry
Retail

Oracle Environment

Application: Oracle EBS 12.1.3
Database: Oracle 11.2.0.4
Database size: 5 TB

Monetary Evaluation

Earlier

- Used to invest around $2500 per refresh.
- Since they used to refresh 50 times in a year and there were 5 instances the total invest ments on just cloning was around $625k per year.
- In 5 years the investment would have been $3 million.

After Clonetab implementation

Total saving in 5 years:

Expected investment on cloning in 5 years – (Investment on Clonetab license + 22% support for 5 years) = Around $2.8 million

Connect for more info: **www.clonetab.com** | **info@clonetab.com**